

FOR IMMEDIATE RELEASE

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**NET RMA Partners with New Provider for
Toll 49 Billing and Customer Service**

(Tyler, TX) – The North East Texas Regional Mobility Authority (NET RMA) today announced its partnership with the North Texas Tollway Authority (NTTA) to provide improved billing and customer service systems for Toll 49 customers.

As part of the remaining transition, over the coming months, NET RMA is also installing new tolling equipment on Toll 49 to improve scanning and billing efficiency.

As of May 5, NET RMA transitioned its toll processing, billing and customer service systems to NTTA. NTTA's recently enhanced toll processing system handles more than 2.8 million transactions per day and has a customer service rating of 95.4%.

“NTTA has a proven record of operational excellence and outstanding customer service for more than 25 years, and we're proud to call them a true North Texas partner,” said NET RMA Executive Director Glenn Green. “We listened to our customers' growing needs and we're confident our partnership with NTTA will greatly enhance Toll 49 services and benefits.”

As NET RMA continues its transition to the new system, which will be implemented in phases, pay-by-mail customers may experience some billing delays before they start receiving invoices from NTTA. No late fees will be assessed due to this delay. Customers may also continue to receive invoices from NET RMA until the transition is complete. NET RMA anticipates its systems will be fully transitioned to NTTA by the end of July, when regularly scheduled billing from NTTA is planned to resume. To learn more and for frequently asked questions, please visit netrma.org/newsystem.

About the North East Texas Regional Mobility Authority (NET RMA)

The NET RMA is an independent government agency created to accelerate the development of transportation projects in North East Texas. Our mission is to implement transportation solutions that will enhance the quality of life and the economic environment in our area. The NET RMA is governed by a 21-member board of directors that represent each of the member counties: Bowie, Camp, Cass, Cherokee, Gregg, Harrison, Kaufman, Panola, Rusk, Smith, Titus, Upshur, Van Zandt and Wood. Texas RMAs were made possible through an initiative passed by the State Legislature in 2001. The NET RMA was established in October 2004. For more information visit, NETRMA.org.

About the North Texas Tollway Authority (NTTA)

The North Texas Tollway Authority, a political subdivision of the state of Texas, is authorized to acquire, construct, maintain, repair and operate turnpike projects across the North Texas region. The nine-member board is comprised of Chairman John Mahalik; Vice Chairwoman Jane

Willard; and Directors Tim Carter, Lynn Gravley, Mojoy Haddad, Pete Kamp, Marcus Knight, Scott Levine and George “Tex” Quesada.

NTTA is composed of member counties Dallas, Denton, Collin and Tarrant. It also serves Ellis and Johnson counties. NTTA owns and operates the Dallas North Tollway, President George Bush Turnpike, Sam Rayburn Tollway, Addison Airport Toll Tunnel, Lewisville Lake Toll Bridge, Mountain Creek Lake Bridge, Chisholm Trail Parkway, and 360 Tollway. It raises capital for construction projects through the issuance of turnpike revenue bonds. NTTA toll projects are not a part of the state highway system and receive no direct tax funding. Tolls are collected to repay debt and to operate and maintain the roadways.